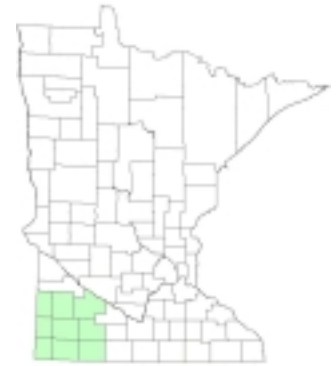


**PUBLIC TRANSIT - HUMAN SERVICE COORDINATION PLAN
SW REGION**



Section 2: Inventory

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Overview of existing transit available in the Southwest Region.

Each county in the nine county planning service area of the Southwest Regional Development Commission (SRDC) has a public transit system in operation. Many of the systems work with Volunteer drivers to supplement their county transit and to take people to destination beyond the transit system boundaries. In addition to the volunteer drivers coordinated through the public transit systems, there are also some County Programs such as Human Services and Veterans Service office whose staff arrange rides from a list of Volunteer Drivers most of which are provided by Retired Senior Volunteer Program (RSVP). The RSVP Program covers all by Jackson and Pipestone Counties.

There are seven non-profit organizations who have acquired Federally Funded buses through the Section 5310 Program, vehicles whose primary use is for Elderly and / or Disabled persons: (Hope DAC in Tyler, ECCO in Tracy, Rock County DAC in Luverne, Cottonwood County DAC in Windom, Service Enterprises in Redwood Falls, Redwood Falls SOCS, and Progress Inc in Pipestone). All but SOCS in Redwood Falls are licensed DT&H (Day Treatment & Habilitative) facilities. There are sixteen licensed DT&H facilities in SW Minnesota (see service providers). Funding comes from public and private funds.

Many nursing homes and assisted living facilities, as well as other facilities and organizations, such as churches, hospitals, etc. have lift-equipped vehicles. Comments have included that often the vehicles are gifts or funded through grants, and operating dollars (driving, insurance) are often obstacles for shared usage by others.

The Region also has many private transportation providers that include: School bussing, Charter, Inter-regional Carrier, and a Taxi who provide transportation services both in the region and to destinations beyond. According to Department of transportation records, there are two Special transportation Service (STS) providers physically located in Region 8: Hendricks Community Hospital and the Rock County Heartland Express. There are other STS providers who provide service in the Region and include: Peoples Express, Medi-Van, Handi-Van, and Espeland.

Other modes of transit or access to services were identified at the County meetings and included: car pool and ride share, family, friends, neighbors, churches; local delivery of services such as pharmacy, groceries, and meal-on-wheels; Internet and catalog orders; and other modes of transit included: biking, walking, hitch-hiking, 3-wheel scooters, golf carts, lawn mowers, tractors, snowmobile, rent or lease-a-vehicle, sober cab, ambulance, and law enforcement.

Angles of Mercy is a faith based program assisting low income people in need and can be accessed if there are absolutely no other alternatives. Other resources include vehicle rental, leasing, or loaning. SpinZone in Cottonwood is a faith based resource who assists low income with the temporary use of a vehicle, and vehicle rental businesses.

A list of known providers and services provided in the Southwest Region - both public and private is in Appendix A. The list does not include the "other modes" of transit or access to services (such as Angles of Mercy) identified above.

- The Southwest Region in Minnesota covers the nine counties of Rock, Nobles, Jackson, Pipestone, Murray, Cottonwood, Lincoln, Lyon, and Redwood. Over the past twenty years, the Regional Development Commission and the Area Agency on Aging has advocated and assisted with the development of transit. Currently, all nine counties are covered by a public transit system. All Public Transit have accessible transit vehicles in their respective service areas. See inventory.
- Volunteer Driver Programs. The volunteer driver programs in southwest Minnesota are coordinated or accessed through multiple sources: public transportation system, churches, County Agencies. The Retired Senior Volunteer Program (RSVP) has involvement through recruiting volunteer drivers and can recruit volunteer companions for agencies.

- Section 5310 recipients: There are seven Section 5310 vehicles in the Southwest Region. They were granted to Developmental Achievement Centers and Homes for Disabled.
- Intercity Bus Service - Jefferson Lines receives Public funding assistance to operate in rural Minnesota. It has bus stops in Communities along the I-90 and Highway 23 Corridor in Southwest Minnesota.
- Private providers. Private providers include STS, Charter, School Bus, and taxi services.

Profile of service providers.

2006 Inventory of Transit Vehicles and Description of Services in SW Minnesota - a work in progress

Region		
Section 5311 Systems	<ul style="list-style-type: none"> o Cottonwood County Transit o Lincoln County Transit System o Murray County Transportation o Pipestone County Transit System o Prairieland Transit (Nobles County) o Rock County Transit o Community Transit (Lyon, Jackson, Redwood Counties) 	See the Specific County Sections for vehicle information
Section 5310 vehicles	<ul style="list-style-type: none"> o Cottonwood County DAC o Hope DAC o ECCO – Tracy o SEI – Redwood Falls o Progress Inc o SOCS o Rock County DAC 	<ul style="list-style-type: none"> o See Cottonwood County o See Lincoln County o See Lyon County o See Redwood County o See Pipestone County o See Redwood County o See Rock County
STS	<ul style="list-style-type: none"> o Medi-Van o Peoples Express o Handi Van Service o Rock County Heartland Express o Espeland 	<p>? ? ? See Section 5311 and Rock County Section ?</p>
Charter and School Buses	<ul style="list-style-type: none"> o Southwest Coaches, Inc 2660 State Hwy 23 Marshall, MN 56258 (& Jackson) o Iynaka Bus Service - Redwood Falls o Jasper Bus Service –Jasper o Ludolph Bus Service - Slayton & Pipestone o Ram Tour and Travel – Marshall o Reading Bus Line – Reading o Southwest Tour and Travel – Jackson o Thielen Bus Service, - Redwood Falls o Preister Bus Service – Pipestone Co o Tyler Bus Service, Tyler o Hoffenkamp Bus Company 	<ul style="list-style-type: none"> o 3 van 7 to 8 pass 0 0 o 2 med bus 20 2 wc 2 lift o 2 large bus 50 pass 2 wc 2 lift o o o o o o o School bus service with Ludolph Brothers o o Edgerton area – School Bus <p style="text-align: right;">o 2006 survey Previous surveys, & phone book,</p>
Taxi	Worthington Taxi OK Taxi - Hardwick	3 sedans, one van (not accessible) Un-regulated – one sedan
Region	SW MN P.I.C. 607 W Main, Marshall, MN 56258	Use own personal vehicles 2006 survey

Service: Transportation - Health Ride Service	
UCARE 2000 Summer Street NE, Minneapolis, MN 55413 Phone: (612) 676-6830 http://www.ucare.org Medicare Advantage HMO: (877) 523-1515, Bus. Hrs	Transportation for medical appointments for persons who are enrolled in the U Care Health Insurance Program Eligibility: Plan Participants
Access the program	Call 2-3 days in advance.
What are the fees?	Fees vary. Payment: Medicare, Private Pay
Business Hours:	8 am - 5 pm Monday - Friday
What area is served?	State of Minnesota

(have request out to obtain this information – no response)

Service: Transportation - Health Ride Service	
Prime West Health System 510 22nd Ave E. Ste. 802 Alexandria, MN 56308 Phone: 320.335.5222	
Access the program	
What are the fees?	
Business Hours:	
What area is served?	Renville, Meeker, McLeod, Douglas, Grant, Big Stone, Pope, Stevens, Grant, and Pipestone Counties

Service: Transportation - Health Ride Service	
BlueRide Transportation Program 1-866-340-8648	Common carrier transportation for covered medical benefits. people who are enrolled in BluePlus MA/GA programs
Access the program	call two to three business days in advance
What are the fees?	there are no fees for covered members. Vendor reimbursement varies according to type of vendor
Business Hours:	8 am – 4:30 pm Monday through Friday
What area is served?	State of Minnesota

Service: Transportation – Special Transportation Service (STS)	
Espeland Van Service PO BOX 24, Winnebago, MN 56098 800-448-7433 Web: www.yourvan.com E-mail: info@yourvan.com (general information)	Cancer Patient Family and Caregiver Physically Challenged
What are the fees?	Private pay, Medical Assistance or Medicaid. \$20.00 pick up fee one-way \$40.00 pick up fee round trip plus \$2.60 per mile. Stretcher transportation is \$60.00 pick up fee one-way plus \$2.60 per mile. Call for more details
Business Hours:	Mon - Fri; 8:00 am - 5:00 pm (office hours)

Service: Low Income Transportation – Community Alternative Care (CAC) Waiver	
	The Community Alternative Care (CAC) Waiver provides funding for home and community-based services for children and adults who are chronically ill. The CAC Waiver is designed to serve individuals with disabilities who would otherwise require the level of care provided in a hospital. Covered services include: Transportation (One Way Trip); Transportation-Mileage; Transportation-Mileage (Noncommercial Vehicle); and Transportation-Attendant.
Eligibility	Eligibility for the CAC Waiver is determined through a screening process.
Access the program	Contact your county social services department.

What are the fees?	None unless there is a parental fee assessed by Medical Assistance
Documents needed:	Medicaid card, Medicare card, proof of disability
Area served?	State of Minnesota
Service: Low Income Transportation – Elderly Waiver	
	The Elderly Waiver (EW) program funds home and community-based services for people age 65 and older who are eligible for Medical Assistance (MA) and require the level of medical care provided in a nursing home, but choose to reside in the community. Covered services include: <ul style="list-style-type: none"> • Transportation, Extended
Access program	Contact your county social services department.
What are the fees?	None
Area served?	State of Minnesota

Websites that have some information on Transportation Services in Minnesota. No one website appears to have a complete listing, nor is all information current.

Minnesota Help Info is sponsored by the Minnesota Board on Aging, the Minnesota Department of Human Services and other Partners. www.MinnesotaHelp.Info

Minnesota Department of Transportation has an interactive website for transit systems. <http://www.dot.state.mn.us/transit/Map/index.html>

AMC Website has a link to Each County Website, Some county websites have information regarding their public transit systems: http://www.mncounties.org/About_Counties/county_websites.htm

The **Minnesota Department of Employment and Economic Development (DEED)** website <http://www.mnpro.com/> click on the county where the service area is, will bring up the communities.

American Public Transit Association has links to several public transit systems. http://www.apta.com/links/state_local/mn.cfm#A2

Southwest Regional Development Commission: <http://www.swrdc.org/transportation.htm#transit>

American Cancer Society. Rides to and from medical appointments for cancer patients in taxis, vans or private cars. www.mncancerresources.org

Cottonwood County Transportation Providers	
Public Transit Contact Info:	Cottonwood County Transit website information 900 Third Ave http://www.dot.state.mn.us/transit/Map/county/cottonwood.html Windom, MN 56101 http://www.co.cottonwood.mn.us/transit.html 507.831.5669 or 1.877.939.5669 http://www.co.cottonwood.mn.us/transit%20flyer.pdf
Service Area:	Cottonwood County, and once per month (second Friday) to the City of Worthington (leave Windom at 9 am, leave Westbrook at 10:30 – destination Wtg) \$6 round trip
Days of Service:	Monday- Friday. 8:00 a.m. – 4:30 p.m.
Dispatch	Monday- Friday. 8:00 a.m. – 4:30 p.m. After hours a voice message can be left
Fare:	\$1.25 for a child/student/adult tokens one way, \$1.50 for an adult one way. \$3.00 round trip fare to Westbrook once day per week (Wednesday), \$3.00 one-way fare to Mountain Lake 5 days per week
Vehicles	2 bus, and one back up bus (3 class 400 - medium buses 18 pass 3 wc 3 lifts)
Trip Scheduling and Guidelines	Advance scheduling of 24 hour, a voice message can be left. Dial-A-Ride Service
Funding Sources	Section 5311, MnDOT, County, and passenger fares
Volunteer Driver Programs	Operated through Cottonwood County Family Services
Human Services	20-35 volunteer drivers Provide trips to: locations as approved such as Cities, Sioux Falls, and Rochester. Available 7 days per week. Limitations: Social Service Clients and Medical Assistance
Veterans	Veteran Service Office 507-831-5522, Volunteers drivers Small fee based on distance to hospital. Most fees do not exceed \$35.00 for round-trip. No one turned away for inability to pay. Limitations: Veterans
WCA	Western Community Action (WCA) Volunteer Driver Program 507-847-2632 or 1-800-658-2480 Website: http://www.wcainc.org/transportation.html 6 volunteer drivers in Cottonwood County Provide trips to local and out-of-town locations as needed. (Primary service area is Twin Cities, Rochester, Sioux Falls, SD, Willmar, Mankato and Worthington.) Available 7 days per week. Rate: \$0.25/mile per passenger for shared rides and for passengers age 65 and older \$0.44/ mile for passengers under 65 years of age \$0.54/mile - \$0.70/mile for billed trips

Cottonwood County Transportation Providers / Vehicle inventory continued

Other Providers	Business / Organization name	Vehicle inventory	Data source
Nursing Homes	<ul style="list-style-type: none"> ○ Good Samaritan Communities 705 6th Street Windom, MN 56101 ○ Good Samaritan Communities Mtn Lake 	<ul style="list-style-type: none"> ○ 1 van - 6 pass; 1 med bus - 14 pass - 4wc 1 lift ○ 2 vans – ramp ○ 	<p>2006 survey 09-15-06 mtg</p>
Schools	<ul style="list-style-type: none"> ○ Windom Area Schools 1400 17th St, PO Box C-177 Windom, MN 56101 ○ Mountain Lake HS ○ Westbrook Walnut Grove ○ Christian School – Mtn Lake ○ Red Rock Central ○ Comfrey ○ Fulda ○ Heron Lake- Okabena ○ Headstart – Mtn Lake 	<ul style="list-style-type: none"> ○ <u>3 vans 21 pass, 16 large buses</u> <u>1071 2 wc 1 lift</u> ○ ○ ○ ○ ○ ○ ○ ○ ○ ○ Wiskes Bus Service ○ ○ 	<p>2006 survey and 09-15-06 mtg</p>
Churches	<p>American Lutheran Windom Our Saviors Church – Windom Methodist church - Windom</p>	<ul style="list-style-type: none"> ○ Bus ○ Bus ○ Van 	
DAC	<p>Cottonwood County DAC (2 lic sites) 1049 5th Ave Windom Capacity 50 1525 1 Ave Windom Capacity 20 507.831.1511</p>	<p>Section 5310 3 buses, 3 lifts</p>	<p>DAC, DHS Div of Licensing 5-22-2004</p>
	<p>HCL (Home for Creative Living)? Habilitative Services - Windom</p>	<ul style="list-style-type: none"> ○ Van with Ramp ○ Lift/ramp 	
STS Providers	<p>Peoples Express MediVan Espeland – Winnebago</p>		
Other	<p>SoberCab Casino Limo</p>	<ul style="list-style-type: none"> ○ ○ 	
	<p>Windom Municipal Airport</p>	<ul style="list-style-type: none"> ● Courtesy vehicle? <u>No</u> ○ Are considering obtaining one 	<p>5-26-06 survey of airports</p>
	<p>County Law Enforcement Ambulance</p>	<ul style="list-style-type: none"> ● 	

Jackson County Transit Information	
Contact Info:	<p>Community Transit Western Community Action 400 W. Main Street Marshall, MN 56258 507-847-2632 or 1-800-658-2480</p> <p>Website: http://www.wcainc.org/transportation.html http://www.dot.state.mn.us/transit/Map/county/jackson.html http://www.co.jackson.mn.us/ (Jackson County Website – no link to transit)</p>
Service Area:	<p>Jackson County is served by transit buses and volunteer drivers. <i>WCA Community Transit Service Area includes Jackson, Redwood, Lyon, Lincoln, and Cottonwood counties – plus bus to Worthington twice a month- Volunteers provide rides to local & other destinations as needed –</i></p>
Days of Service:	Monday- Friday. 8:00 a.m. – 4:30 p.m. Times may vary based on requests.
Dispatch	Monday- Friday. 8:30 a.m. – 4:30 p.m serving Jackson and Cottonwood County residents. After hours a voice message can be left
Fare:	\$2 one-way trip in-town – bus or volunteer drivers (<i>see below for volunteer driver program information</i>) County-wide bus rates range from \$2 to \$5 one-way based on miles
Vehicles	2 buses & 1 back up bus in Jackson County (1 lift & 1 wheelchair position / bus, ___ passenger/bus)
Trip Scheduling and Guidelines	<ul style="list-style-type: none"> To assure ride availability, a 24 hours notice is preferred. Offices are closed on weekends and most holidays, so plan ahead. Be specific about where you are going and how many stops you will need. The dispatchers will need completed addresses for all destinations. Unscheduled stops often require authorization from the dispatcher. Car Seats must be provided for all children up to age 4 when riding in a car. Car seats are mandatory! Please give us adequate time if you must cancel your ride or costs could be incurred. No show policy: after one "no show" or "late cancel," future rides may be suspended unless ride costs have been reimbursed. We will do what we can to provide you the ride or connect you to someone who may be able to help you.
Funding Sources	MnDOT, passenger fares and donations, DHS, contracts with counties, family services, UCare, and Blue Rides, Financial support also from City of Jackson
Volunteer Driver Program	<p>Operated through Western Community Action (WCA) 14 volunteer drivers Provide trips to local and out-of-town locations as needed. (Primary service area is Twin Cities, Rochester, Sioux Falls, SD, Willmar, Mankato and Worthington.) This program serves as back up to the buses. Available 7 days per week. Rate: \$0.25/mile per passenger for shared rides and for passengers age 65 and older \$0.44/ mile for passengers under 65 years of age \$0.54/mile - \$0.70/mile for billed trips.</p>

Jackson County Transportation Providers / Vehicle inventory continued

Other			Data Source
Veteran Human Services	Veterans Service Office	Van	Co mtg, 09-15-2006
	Jackson County Human Services 310 Sherman St, PO Box 67 Jackson, MN 56143	1 sedan, 4 pass (no lift) 3 Vans 21 passengers (no lift)	2006 survey
Nursing Homes	o Colonial Manor Nsg. Home 403 Colonial Ave Lakefield, MN 56150	o 1 van 4 pass 2 wc 1 lift	2006 survey, County mtg, 09-15-2006 mtg
	o Good Samaritan - Jackson	o Van	
	o Heron Lake	o 2 vans	
Schools	• Heron Lake – Okabena School 124 N Minnesota; Box 97 Okabena, MN 56161	• 3 vans 23 pass (no lift), 9 large buses 579 no lift	• 2006 survey
	• Jackson County Central Schools 1128 North Hwy, PO Box 119, Jackson, MN 56143	• 2 sedans, 5 vans (one lift), 6 large buses	• 2006 survey
	• Heron Lake – Okabena	o 3 vans, 9 buses	
	• Jackson County Central	o 2 sedans, 5 vans, 6 bus	
	• Sioux Valley Christian	o	
Private Charter	• Round Lake	o	
	• Brewster	o	
	• Windom	o (see Cottonwood Co)	
	• Headstart in Jackson	o	
Private STS	Jackson County DAC 507.662.6156 304 2 nd Ave Lakefield, MN 56150 Licensed capacity 20	___ Vehicles (Section 5310)	09-15-06 mtg DHS Div of Licensing 5-22-2004
	Southwest Coaches	Smaller buses	
	Southwest Tour and Travel	Larger Buses	
	Peoples Express	STS Provider	
	MediVan	STS Provider	
	Espeland	STS Provider	
	C.O.R.E. – Lakefield	___ Accessible Van(s)	09-15-06 mtg
	HSI - Lakefield	___ Accessible van	09-15-06 mtg
	Dickenson Co (IA) Hospital	Van	09-15-06 mtg
	Jefferson Bus Lines	Intercity Bus, accessible vehicles (see ___)	
Jackson Municipal Airport <u>Contact:</u> Andy Koopman who the FBO usually makes arrangements for someone to use the car. Phone number is 507-847-2772	• Courtesy vehicle, not accessible • <u>Use and Requirements:</u> Anyone can use it if they fly into the Jackson airport. Users normally put gas in when needed. Sometimes FBO has to fill it up.	5-26-06 survey of airports	
Law Enforcement Ambulance service	Ambulances	Co mtg	

Lincoln County Transportation Providers	
Public transit Contact Info:	Lincoln County Public Transit 319 North Rebecca Street P.O. Box 29 Ivanhoe, MN 56142 507.694.1813 County Website http://www.mncounties3.org/lincoln/Departments/Transportation.htm http://www.dot.state.mn.us/transit/Map/county/lincoln.html
Service Area:	Lincoln County; and cities of Marshall, Pipestone , and Canby in MN; and Brookings and Watertown in SD.
Days of Service:	Monday- Friday 8:00 am to 5:00 pm, no weekends. Times may be earlier to accommodate scheduled riders.
Dispatch	Monday- Friday. 8:30 a.m. - 4:30 p.m. After hours a voice message can be left
Fare:	Based on miles, will be quoted when you call in. Set Fare Rates for each location – call for that info.
Vehicles	3 med buses 36 6wc 3 lifts (2 buses that run daily and one back up bus for emergencies)
Trip Scheduling and Guidelines	Prefer advance scheduling of 24 hour - but try to accommodate callers and schedule a ride for the same day, (but that cannot be guaranteed).
Funding Sources	MN/DOT, fares, County, Contracts
Volunteer Driver Programs	Operated through Lincoln County Heartland Express 12 volunteer drivers Provide trips primarily to: Sioux Falls. This program serves as back up to the service the bus provides. Available 7 days per week Rate: \$0.20/mile for medical trips and IRS mileage rate plus \$0.10/mile for non-medical trips. WCA has 8 Volunteer Driver in Lincoln County who serve as backup.

Lincoln County Transportation Providers / Vehicle inventory continued

Other Providers	o ISD #403 - Ivanhoe Public 421 N Rebecca, PO Box 9 Ivanhoe, MN 56142	o 7 large buses 350-400 - 1 lift	
Schools	o Russell – Tyler – Ruthton (RTR) o Lake Benton School o Hendricks o Minnesota o Canby	o o o o o	2006 survey
Bus	Tyler Bus Company	? _____	
DAC	Hope DAC (Tyler) 507.247.5340 330 Hwy 14 E, Tyler MN 56178 Licensed capacity 28	Lift – Section 5310	DHS Div of Licensing 5- 22-2004
	REM (Robert E. Milton) – Tyler	? _____	09-15-06 mtg
Nursing Home	* Hendricks Hospital & Nursing Home 503 E Lincoln, PO Box 106 Hendricks, MN 56136	1 van 3 1 wc 1 lift STS	2006 survey
	* Hendricks Community Hospital Assn – STS provider transportation to medical appointments. Phone: (507) 275-3134.		
	<ul style="list-style-type: none"> • Who can get this program? Caregivers and persons in need of a companion; residents of Lincoln, Lyon, and Yellow Medicine Counties in Minnesota; residents of Brookings and Deuel Counties in South Dakota • What are the fees? Accepts Medicare, Medical Assistance, Insurance, Private Pay, VA, Alternative Care, Elderly Waiver, CAC, CADI Waiver Program • Business Hours: 8 am - 6:30 pm Monday - Friday; 8 am - 4:30 pm Saturday (office hours); 24-hour on-call services • What area is served? Residents of Lincoln, Lyon, Murray, Pipestone and Yellow Medicine Counties in Minnesota; residents of Brookings and Deuel Counties in South Dakota 		
STS	Peoples Express MediVan	STS Vehicle STS Vehicle	
Other	Tyler Airport	Courtesy vehicle? <u>No</u>	5-26-06 survey of airports
	Ambulance Law Enforcement		

Lyon County Transportation Providers	
Contact Info:	Community Transit, Western Community Action 400 W. Main Street, Marshall, MN 56258 507- 537-1416 or 1-800-658-2448 and (Serving City of Marshall – direct line – 507-537-7628) Website: http://www.wcainc.org/transportation.html http://www.dot.state.mn.us/transit/Map/county/lyon.html http://www.lyonco.org/ no link through AMC – County Website
Service Area:	Lyon County and the City of Marshall is served by transit buses and volunteer drivers. <i>WCA Community Transit Service Area includes Jackson, Redwood, Lyon, Lincoln, and Cottonwood counties –Volunteers provide rides to local & other destinations as needed –</i>
Days of Service:	Lyon County - Monday- Friday. 8:00 a.m. – 4:30 p.m. Times may vary based on requests. City of Marshall - Monday – Friday 5:45a.m. – 10:45 p.m. and Saturday 8:30 a.m. – 6:30 p.m. Sunday 8:30 a.m. – 12:30 p.m. (contracted services)
Dispatch	Monday- Friday. 8:30 a.m. – 4:30 p.m serving Lyon County and City of Marshall residents. Sundays must be pre-booked. After dispatch hours a voice message can be left
Fare:	\$2 one-way trip in-town – bus or volunteer drivers (<i>see below for volunteer driver program information</i>) County-wide bus rates range from \$2 to \$5 one-way based on miles and billed rates are \$2.50 - \$13.00
Vehicles	2 buses and 1 back up bus in Lyon County and 6 buses and 2 back up buses in City of Marshall Each bus has a lift and a wheelchair position
Trip Scheduling and Guidelines	<ul style="list-style-type: none"> • To assure ride availability, a 24 hours notice is preferred. Offices are closed on weekends and most holidays, so plan ahead. • Be specific about where you are going and how many stops you will need. The dispatchers will need completed addresses for all destinations. Unscheduled stops often require authorization from the dispatcher. • Car Seats must be provided for all children up to age 4 when riding in a car. Car seats are mandatory! • Please give us adequate time if you must cancel your ride or costs could be incurred. • No show policy: after one "no show" or "late cancel," future rides may be suspended unless ride costs have been reimbursed.
Funding Sources	MnDOT, passenger fares and donations, DHS, contracts with counties, family services, UCare, and Blue Rides, and financial support from City of Marshall and Lyon County
Volunteer Driver Program	Operated through Western Community Action (WCA) 23 Volunteer Drivers Provide trips to local and out-of-town locations as needed. (Primary service area is Twin Cities, Rochester, Sioux Falls, SD, Willmar, Mankato and Worthington.) This program serves as back up to the buses. Available 7 days per week. Rate: \$0.25/mile per passenger for shared rides and for passengers age 65 and older \$0.44/ mile for passengers under 65 years of age \$0.54/mile - \$0.70/mile for billed trips.

Lyon County Transportation Providers / Vehicle inventory continued

Other Providers	<ul style="list-style-type: none"> o Tracy o Marshall 	<ul style="list-style-type: none"> o SW Coaches 	
	Schools	<ul style="list-style-type: none"> o Lynd o Lakeview o Milroy o Balaton o Minneota o HeadStart 	
Nursing Home	Southwest Coaches Ram Tour and Travel	See Regional chart for inventory	survey
	Prairieview Nursing Home Tracy Nursing Home	Bus Van	09-15-06 mtg 09-15-06 mtg
DAC	<ul style="list-style-type: none"> o Lyon County DAC 507.537.7018 1701 E. College Drive, Box 240 Marshall, MN 56258 Licensed capacity 75 o ECCO in Tracy 507.629.3959 144 4th St Tracy, MN Licensed capacity 15 	<ul style="list-style-type: none"> o 4 van 51 pass 0 0 • Section 5310 	2006 survey
church	First Lutheran Methodist???		
Others	Saferide Limo Downtown Limo		09-15-06 mtg
	Sobercab		
	Marshall Hospital Ambulance		
	SpinZone – Cottonwood http://www.spin-zone.org/index.html	Our Mission is to demonstrate the practical compassion of Jesus Christ by serving people in need in a straight forward way. When an individual or family has a demonstrable need for temporary transportation, we will work with them in hopes of providing them with a reliable car during the time of their temporary need.	
	Espeland Peoples Express MediVan	STS vehicles	
	Jefferson Bus Lines	Intercity	
	Marshall Municipal Airport Phone: (507) 532-3723	<ul style="list-style-type: none"> • Courtesy vehicle? <u>No</u> • Car Rental Business is located within the Airport arrival / departure Building and Community Transit Enterprise Rent A Car 1650 West College Drive, Marshall, MN	5-26-06 survey of airports

Murray County Transportation Providers	
Public Transit Contact Info:	Murray County Transit http://www.dot.state.mn.us/transit/Map/county/murray.html Slayton 507.836.6648 http://www.murray-countymn.com/ County website – no link to transit
Service Area:	Murray County
Days of Service:	Monday- Friday. 8:00 a.m. - 5:00 p.m.
Dispatch	Monday- Friday. 8:00 a.m. - 5:00 p.m. After hours a voice message can be left
Fare:	Slayton: \$2.00 Roundtrip \$1.50 One-way County: \$3.00 Round trip, \$2.00 One-way
Vehicles	1 bus, and one back up bus both have lifts and wheel chair position
Trip Scheduling and Guidelines	Advance scheduling of 24 hour (but try to accommodate callers and schedule a ride for the same day, (but that cannot be guaranteed).
Funding Sources	Mn/DOT, fares, County, Medical Assistance, Veterans Services.
Volunteer Driver Program	Operated through Murray County Heartland Express 10 volunteer drivers Provide trips to: Worthington, Marshall, Minneapolis, Sioux Falls, and Rochester, and the program serves as back up to the bus Available 7 days per week. Rate: \$0.20/mile for medical trips and IRS mileage rate plus \$0.10/mile for non-medical trips.

Murray County Transportation Providers / Vehicle inventory continued

Other Providers Schools	<ul style="list-style-type: none"> ○ Murray County Central ○ Fulda ○ Edgerton ○ Ruthton ○ Balaton ○ Tracy ○ Westbrook-Walnut Grove 	<ul style="list-style-type: none"> ○ Contracts with Ludolphs ○ Contracts with Wiskes ○ ○ ○ ○ ○
	<ul style="list-style-type: none"> ○ Murray County DAC 507.836.8921 2225 28th St Slayton licensed capacity 35 ○ Fulda DAC 507.425.2403 301 Front St Fulda, MN 56131 Licensed capacity 20 	Former Section 5310
	Prairieview	van 09-15-06 mtg
	Peoples Express MediVan	STS vehicles STS Vehicle
	Ludolphs Bus Service	Charter coaches, school buses, some vehicles with lifts
	Slayton Municipal Airport	Courtesy vehicle? <u>No</u> 5-26-06 survey of airports
	American Cancer Society Murray County Ambulance	

Nobles County Transportation Providers	
Public Transit Contact Info:	Prairieland Transit System http://www.dot.state.mn.us/transit/Map/county/nobles.html Southwestern Minnesota Opportunity Council, Inc. http://www.wgtn.net/Community/transportation.htm# 1106 3rd Avenue PO Box 787 Worthington, MN 56187 Call 507.372.4444 or 507.376.3322 Ext. 238 http://www.co.nobles.mn.us/ county website – no link
Service Area:	Nobles County
Days of Service:	Route Service – basically 4 routes: east, west, south and north which return to Wtg East Route: Worthington, Brewster, Kinbrae, Dundee Worthington West Route: Worthington, Rushmore, Ellsworth, Adrian, Worthington North Route: Worthington, Lismore, Leota, St. Kilian, Wilmont, Reading, Wtg South Route: Worthington, Bigelow, Round Lake, Worthington Monday – 7:00 a.m. - 4:44 p.m. West (7 am – 3:36 pm) and East (12:30 pm – 3:37 pm) Tuesday - 7:00 a.m. - 4:28 p.m. North (7 am to 4:21 pm) and South (12:30 to 3:29 pm) Wednesday - 7:00 a.m. - 5:34 p.m. East (7am to 2:21 pm) and West (12:30 to 4:02 pm) Thursday - 7:00 a.m. - 6:04 p.m. South (7am to 1:57 pm) and North (12:30 to 4:17 pm) Friday 10 a.m. - 3:00 p.m. Group transportation when driver available. Volunteer drivers for meal sites. Monday – Thurs, the bus in Worthington for 2 hours: mid morning, near lunch time, and mid afternoon. Specific times vary by ½ hour.
Dispatch	Monday- Friday. 7:00 a.m. - 6:00 p.m. After hours a voice message may be left at 507.376.3322
Fare:	\$2.00 for County route (round trip) \$2.00 for Dial-a-Ride service (One-way trip)s
Vehicles	3 medium buses (each are 15 passenger, 2 wheelchair spaces and lift) 2 primary, one backup bus <i>Worthington Taxi Service</i> 3 sedans and one van – no lift(
Trip Scheduling and Guidelines	No advance scheduling is required.
Funding Sources	Mn/DOT, passenger fares
Volunteer Driver Program(s)	Operated through Nobles County Heartland Express - Countywide 6 volunteer drivers Provide trips in Nobles County to Senior Dining sites Rate: Suggested donation is \$0.50 Available 5 days per week. Volunteer Driver Program through Family Service: 21 registered drivers Medical Transportation specifically for Family Service consumers residing in Nobles County The list of Drivers is provided by RSVP to Family Services

Nobles County Transportation Providers / Vehicle inventory continued

Other Providers	Churches	several in Wtg with vehicles / or vol drivers	09-15-06 mtg
	Nobles County Family Services 318 9th St, PO Box 189 Worthington, MN 56187	4 sedans 16 - Volunteer Drivers	2006 survey
	o Worthington District #518 1117 Marine Ave Worthington, MN 56187	o 5 vans 7 pass 1 wc 1 lift; 1 small bus 8 pass 2 wc 1 lift; Kempema Bus Company	
	o Round Lake	o	
	o Brewster	o Has buses	
	o Ellsworth	o Hoffenkamp Bus Company	2006 survey
	o Adrian	o	
	o Edgerton	o	
	o Fulda	o	
	o Luverne	o SMOC, Inc 2 sedans 10 pass, 2 vans 14 pass, 5 large bus 135 passengers	
	o Headstart	o	
	o Alternative Schools???	o	
	Reading Bus Service - Reading		
	o Arnold Memorial Health Care Center, 603 Louisiana Ave Adrian, MN 56110	o 1 med bus 14 pass 4 1 lift, former Section 5310	2006 survey
o The Meadows			
o Ellsworth?			
The Achievement Center	Sec 5310. 2 buses with lifts (linked w MRCI)		
Nobles County DAC 2121 Nobles Street Wtg, MN 56187 Licensed capacity 40	Have a vehicle ? – need to check if it is lift equiped		
Habilitative Services (HSI),			
Client Community services Inc (CCSI)	Former Section 5310	09-15-06 mtg	
Worthington Taxi	3 sedans, one van (no lift)		
Peoples Express MediVan	STS Vehicles STS Vehicles		
RIDES (Sibley, IA)		09-15-06 mtg	
Jefferson Bus Lines	Intercity		
Worthington Regional Airport <u>Contact:</u> Person: Cameron Johnson - 507-376-9293 http://www.dot.state.mn.us/aero/avoffice/ops/airdir/pdf/worthington.pdf	<ul style="list-style-type: none"> • <u>Courtesy vehicle?</u> Yes • <u>Use and Requirements:</u> Use by pilots & passengers only to attend meetings, lunch, etc. Vehicle use is free, must stay in Wtg, no alcohol. 	5-26-06 survey of airports	
Ambulance, Law Enforcement Private unregulated vehicles Health Plans			

Pipestone County Transportation Services	
Public Transit Contact Info:	Pipestone County Transit http://www.pipestone-county.com/ 417 8th Ave SW Pipestone, MN 56164 http://www.dot.state.mn.us/transit/Map/county/pipestone.html 507-825-3113 or 507-825-6708 or 1-888-735-2537
Service Area:	Pipestone County
Days of Service:	Monday- Friday. 7:00 am - 5:00 pm in City of Pipestone, 8:00 to 5:00 pm countywide Saturday 9:00 am to 3:00 pm – in City of Pipestone only Sunday 8:00 am to 1:00 pm – in City of Pipestone only
Dispatch	Monday- Friday. 7:00 a.m. – 4:45 p.m. After hours a voice message can be left
Fare:	In the City of Pipestone: \$1.50, (tokens or bus passes are available for lower cost Countywide: \$1.25 Child under 6 County Zone Rates are based on distance from city of Pipestone and range from \$1.50 to \$4.00 Trips outside of a community are based on Zone rate + \$0.35 per mile to pick up/drop off Website: http://www.pipestone-county.com/ select Departments, Transit
Vehicles	4 med buses with lifts 47 passengers, 7 wheelchair positions (3 primary, 1 backup)
Trip Scheduling and Guidelines	In Pipestone – dial a ride service – same day service Countywide – dial a ride service, if destination is needed at a specific time (ie an appointment), people are encouraged to call in advance and schedule as soon as possible.
Funding Sources	MnDOT, fares, county, contracts
Volunteer Driver Program	Coordinated through Pipestone County Transit System 10 volunteer drivers (10 sedans 50 passengers – no lifts) Provide trips primarily outside of the bus service area (Marshall, Sioux Falls, Luverne, and Westbrook); and the program provides service when the bus cannot. Available 7 days per week. Rate: \$0.50 per mile Trips coordinated through Family Services are contract based.

Pipestone County Transportation Providers / Vehicle inventory continued

Other Providers	<ul style="list-style-type: none"> o Good Samaritan Communities 1311 N. Hiawatha Ave Pipestone, MN 56164 o Edgebrook Nursing Home – Edgerton o Hope Haven – from Sheldon IA 	<ul style="list-style-type: none"> o 4 sedan 18 pass 3 wc 3 lifts; 1 med bus 15 3 wc 1 o ? o ? 	<p>2006 survey</p> <p>09-15-06 mtg</p>	
	<ul style="list-style-type: none"> o Pipestone Area o Russell Tyler Ruthton o Edgerton Public o Edgerton Christian o MCC o Headstart 			
	<ul style="list-style-type: none"> o Progress Inc. 507.825.4120 101 4th Ave Pipestone MN 56164 Licensed capacity 38 o Progress Inc of Edgerton 507.631.1500 147 175th Street, Edgerton MN 56128 licensed capacity 10 	Former Section 5310		
	Ludolph Bus Service Jasper Bus Service Preister bus			
	JasTek – Limo			
	MediVan Peoples Express			
	Jefferson Bus Lines	See Attachment page ____ for schedule		
	Pipestone Municipal Airport <u>Contact:</u> Robert Dykstra, Airport Manager (507) 562-2332	<ul style="list-style-type: none"> • Courtesy vehicle? <u>Yes</u> • <u>Use and Requirements:</u> Use by Pilots and passengers; fill up with fuel; 	5-26-06 survey of airports	
	Volunteers of Mercy Atlas for Life	<ul style="list-style-type: none"> • 		

Redwood County Transit Information	
Contact Info:	Community Transit (Western Community Action) 507-537-1416 or 1-800-658-2448 400 W. Main Street Marshall, MN 56258 Website: http://www.wcainc.org/transportation.html http://www.dot.state.mn.us/transit/Map/county/redwood.html http://www.mncounties2.org County site – no transit, has “links” where transit could be added http://www.radc.org/ Redwood Area Development Corporation – no transit, has links area – could add transit http://www.redwoodfalls.org/ Redwood Falls Chamber – no transit –but could also do link
Service Area:	Redwood County is served by transit buses and volunteer drivers. <i>WCA Community Transit Service Area includes Jackson, Redwood, Lyon, Lincoln, and Cottonwood counties –Volunteers provide rides to local & other destinations as needed –</i>
Days of Service:	Monday- Friday. 8:00 a.m. – 4:30 p.m. Times may vary based on requests.
Dispatch	Mon- Fri 8:30 a.m. – 4:30 p.m. Redwood County residents. After hours a voice message can be left
Fare:	\$2 one-way trip in-town – bus or volunteer drivers (<i>see below for volunteer driver program information</i>) County-wide bus rates range from \$2 to \$5 one-way based on miles and billed rates are \$2.50 - \$13.00
Vehicles	2 buses and 1 back up bus in Redwood County (3 18 passenger buses, ___ wc, 3 lifts)
Trip Scheduling and Guidelines	<ul style="list-style-type: none"> • 24 hour notice is preferred. Offices are closed on weekends and most holidays, so plan ahead. • Dispatchers will need completed addresses for all destinations. Unscheduled stops often require authorization from the dispatcher. • Car Seats are mandatory and must be provided for all children up to age 4 when riding in a car. • Please give us adequate time if you must cancel your ride or costs could be incurred. No show policy: after one "no show" or "late cancel," future rides may be suspended unless ride costs have been reimbursed.
Funding Sources	Section 5311, MnDOT, passenger fares and donations, DHS, contracts with counties, family services, UCare, and Blue Rides, Local financial support from Redwood County and the City of Redwood Falls
Volunteer Driver Program(s)	Operated through Western Community Action (WCA) 22 volunteer drivers, 10 Rider Companions Provide trips to local and out-of-town locations as needed. (Primary service area is Twin Cities, Rochester, Sioux Falls, SD, Willmar, Mankato and Worthington.) This program serves as back up to the buses. Available 7 days per week. Rate: \$0.25/mile per passenger for shared rides and for passengers age 65 and older \$0.44/ mile for passengers under 65 years of age \$0.54/mile - \$0.70/mile for billed trips. Faith In Action 507.627.1016 Volunteer provide assistance to frail, elderly, disabled, lonely to assist them to live more independently.
Lower Sioux Indian Community 39527 Res Hwy 1, Morton, MN 56270 507.697.6185 http://www.lowersioux.com	Non-Emergency Medical Transportation Services include: Child Welfare Program off the reservation, Convenience Store, Education Programs off the reservation, Food Shelf that can be used by residents within a 10-mile radius; accepts outside donations, Health Services and transportation for the elderly off the reservation, Home Delivered Meals once a day Eligibility: Native Americans living off and on the reservation in Redwood and Renville Counties

Redwood County Transportation Providers / Vehicle inventory continued

Other Providers	Redwood Co Human Services 302 E. 3rd St, PO Box 510 Redwood Falls, MN 56283	2 sedans 10 passengers	2006 survey
Nursing Homes	<ul style="list-style-type: none"> o Wabasso Healthcare 660 Maple St Wabasso, MN 56293 o Valley View Manor o GilMor Manor o Parkview – Belview o Assisted Living – WG 	<ul style="list-style-type: none"> o 1 van ? 1 wc ? o o Former Section 5310 o AI shares small van w/Tracy NH 	2006 survey
Schools	<ul style="list-style-type: none"> o Head Start in Redwood Falls o Tracy o Milroy o Red Rock Central o Westbrook-Walnut Grove o Redwood Falls Area o Yellow Medicine East o Cedar Mountain o Wabasso 	<ul style="list-style-type: none"> o o o o o o o o o 	
DAC	<ul style="list-style-type: none"> o Services Enterprise West Building 507.637.3503 515 Bridge St, Redwood Falls Licensed capacity 90 o Services enterprises East Bldg 507637.3591 1317 E Bridge Street Licensed capacity 30 	Section 5310	
	REM SOCS	Owned & private vehicles driven by employees Section 5310 (2001 vehicle??)	
	Veterans Service Office	Bus, Veterans only	
STS	Peoples Express Care Cab MediVan HandiVan 33206 Co Rd 19, Morton, MN 56270 Espeland 1-800488-7433		
	Redwood Falls Municipal Airport Airport Manager, Dave Fuhr (507) 644-3590.	<ul style="list-style-type: none"> • Courtesy vehicle? <u>Yes.</u> For use by Pilots and passengers 	5-26-06 survey of airports
	Jefferson Bus Lines	<ul style="list-style-type: none"> • 	
	Law Enforcement	<ul style="list-style-type: none"> • Many trips to Willmar 	
	Van from Mankato to Twin Cities airport, \$50.00 Round Trip + \$1/day to park in secure lot	<ul style="list-style-type: none"> • 	
	Jackpot Bus Iyanka Bus Service 507.644.3380 Thielen Bus Services 888.637.3600	<ul style="list-style-type: none"> • 	

Rock County Transportation Providers	
Public Transit Contact Info:	Rock County Heartland Express http://www.dot.state.mn.us/transit/Map/county/rock.html 2 Roundwind Rd, PO Box 713 Luverne, MN 56156 507.283.5058 Rock County website: http://www.co.rock.mn.us Rock County Site - http://www.co.rock.mn.us/page14.html Heartland Express page
Service Area:	Rock County
Days of Service:	Monday- Friday. 7:30 a.m. - 5:00 p.m. Sunday 8:00am to 12:00 pm
Dispatch	Monday- Friday. 7:30 a.m. - 5:00 p.m. After hours a voice message can be left
Fare:	The Bus fare is based on Zones – one way rate. \$2.00 Zone 1 (Luverne area) \$3.00 Zone 2 \$4.00 Zone 3 \$5.00 Zone 4
Vehicles	4 med bus 48 13 wc 4 lift, STS 3 bus, and one back up bus
Trip Scheduling and Guidelines	Rock County Heartland Express is a dial-a-ride and they make an effort to give a ride if it is an appointment with a short lead time. Rock County Heartland Express tries to give priority to those that are on the schedule first.
Funding Sources	MnDOT, fares, County, and contracts
Volunteer Driver Program	Dispatched through Rock County Heartland Express and recruited by RSVP 25 volunteer drivers Provide out of county trips primarily to: a 30 to 60 miles radius of Luverne (ie Sioux Falls Worthington, Pipestone, Windom) and other locations as needed. Available 7 days per week. Rate: \$0.60/mile

Rock County Transportation Providers / Vehicle inventory continued

Other Providers	Assisted Living Residential facilities??		
	Rock Co Family Service Agency 2 Roundwind Rd, Box 715 Luverne, MN 56156	1 van 6 passengers	2006 survey
	Habilitative Services Inc. 220 Milwaukee St 123 West Main Luverne, MN 56156	12 vans 6 lifts	2006 survey
	Rock County DAC 507.283.4582 807 W Main St Luverne, MN 56156 licensed capacity 40	1 minivan 6 pass no lift; 1 van 10 pass no lift; 1 small bus 8 pass 0 0 2 med bus 15 pass each, both with lifts (Sec 5310) coordinates with Rock Co Transit	2006 survey
	Luverne Hills - Beaver Creek Pipestone Area Ellsworth Edgerton Edgerton Christian	o o o o o o	
	o Good Samaritan Communities (Mary Jane Brown)??? 110 S Walnut, Luverne, MN 56156	o 1 van 5 0 0; 1 med bus 9 4 wc 1	2006 survey
	o Poplar Creek Estates 201 Oak Drive, Luverne, MN 56156	o 1 med bus 14 3 wc 1 lift	
	o Tuff Memorial Home 505 E 4th St, Hills, MN 56138	o 1 sedan 4 0 0 ; 1 van 8 4 wc 1	
	o Veterans Home, Luverne	o ?	
	o Hope Haven from Sheldon, IA	o ?	09-15-06 mtg
	Baptist church? St Johns Church	? ?	09-15-06 mtg 09-15-06 mtg
	Peoples Express MediVan	STS Vehicles STS Vehicles	
	OK Taxi (Hardwick)	Un-regulated service, Sedan	09-15-06 mtg
	Jefferson Bus Lines	Intercity	
Luverne Municipal Airport <u>Contact:</u> No prior arrangements are needed, the keys are kept at the airport and it is available on a first come first serve basis.	<ul style="list-style-type: none"> • Courtesy vehicle? <u>Yes</u> <u>Use and Requirements:</u> Anyone affiliated with the airport (pilots, passengers, etc). An "on your honor" tip box.	5-26-06 survey of airports	
Ambulance Law enforcement	•		

WHAT DO THESE SERVICES PROVIDE?

Transit Coordinators

The Transit Coordinators coordinate transportation through use of the Public Transit System buses and in some case cases with volunteer drivers to serve the needs of the residents in Southwest Minnesota. The Coordinators minimize duplication of rides. They refer rides to other providers such as Special Transportation Services (STS), charter or neighboring transit systems when appropriate.

Social Service Agency

The Family / Human Service Agencies provide a variety of services to low-income persons which includes transportation to and from community resources and facilities.

Veterans Service

The Veterans Service Administration provides assistance to veterans and their families in claiming health benefits and transportation for obtaining treatment. This assistance includes: Veterans hospitalization, disability compensation, pension payments, non-service connected health pension to eligible widows; and dependents of veterans, veterans burial expenses, and prescription services.

Volunteer Drivers

Volunteer drivers use their own vehicles to provide rides. They receive mileage reimbursement. The majority of volunteer drivers have undergone defensive drivers training and basic driving safety training.

Senior LinkAge Line™ 800.333.2433

An information and assistance service which makes it easy for older adults and their families to find community-based services-

Retired and Senior Volunteer Program (RSVP) 507.372.7374

"RSVP offers people 55 and older volunteer opportunities that fit their interests, talents, skills, and life experiences. We place these volunteers in assignments where they will make a difference in their communities." The volunteers can serve at any non-profit or government agency, or any place that has health care as its priority. We serve in schools, hospitals, nursing homes, food shelves, thrift stores, transportation, meal sites, etc.

**Southwestern Center for Independent Living (SWCIL)
800.422.1485 (V/TTY)**

Providing Information and Referral along with Independent Living Services for people with disabilities.

Taxi's

Taxis provide door to door service, usually in the communities in which they are located. All age groups are eligible for ridership.

Special Transportation Service (STS)

Transportation provided by a carrier on a regular basis designed to service individuals who are elderly, handicapped, or disabled and are unable to use regular types of transportation. In Minnesota, carriers must be certified by the Office of Freight and Commercial Vehicle Operations before providing transportation.

Public Transit System

A Transit System that receives State and Federal operating assistance; in SW MN the systems receive Section 5311 operating assistance. There are no age eligibility requirements.

Charter Service

Charter Services are private for profit transportation providers. Charter provides service for any size group for both short and long distance trips. There are no eligibility requirements.

Intercity Bus Service

(Over the road coach) a large bus with luggage space, used primarily for transportation between cities.

CHARTER PROVIDERS

Iyanka Bus Service – Redwood Falls	507.644.3380
Jasper Bus Service – Jasper	507.348.3066
Ludolph Bus Service, Inc.- Pipestone	507.825.2303
- Slayton.....	507.836.6750
Ram Tour and Travel	800.658.2551
Reading Bus Line, Inc. Reading	507.926.5404
Southwest Coaches - Marshall	800.669.1309
- Jackson.....	800.533.6801
SW Tour and Travel - Jackson	507.847.2380
Thielen Bus Services - Redwood Falls	888.637.3600
Tyler Bus Service - Tyler	507.247.5866

SPECIAL TRANSPORTATION SERVICE PROVIDERS

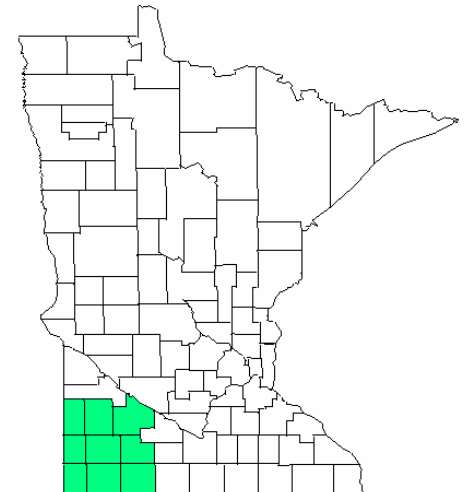
Medi-Van (Worthington).....	507.372.5787 or 800.422.0976
Peoples Express	800.450.0123
Handi Van Service, Dan Bennett	800.363.5451
Espeland	800.448.7433
Rock County Heartland Express.....	507.283.5058

INTERCITY BUS SERVICE

Jefferson Bus Lines	888.864.2832
	www.jeffersonlines.com



**TRANSIT SERVICES
and Related Services
in Southwest Minnesota**



*"A Partnership in Serving
Your Transit Needs"*

Provided by the:

**SOUTHWEST REGIONAL
DEVELOPMENT COMMISSION**

and the

MINNESOTA RIVER AREA AGENCY ON AGING

**2401 Broadway Ave
Slayton, MN 56172
507.836.8547
www.swrdc.org**

October 2006

COUNTY PUBLIC TRANSIT CONTACTS AND RELATED SERVICES IN SOUTHWEST MINNESOTA

COTTONWOOD COUNTY

Transit Coordinator - Kelly Thongvivong
cottonwood.commissioners@co.cottonwood.mn.us

Cottonwood County Transit
 Windom, MN

507.831.5669 or 877.939.5669
<http://www.co.cottonwood.mn.us/transit.html>

OTHER SERVICES:

Family Service Agency 507.831.1891
 RSVP 507.831.1803
 Veterans Service Office 507.831.5522
 Western Community Action **** 507.847.2632

JACKSON COUNTY

Transit Director Jeanette Aguirre
 Transit Coordinator-Bonnie Nielsen
jackson.wca.transp@state.mn.us

Community Transit - Jackson County *
 Jackson MN

507.847.2632 or 800.658.2480
<http://www.wcainc.org/transit.html>

OTHER SERVICES:

Human Service Agency 507.847.4000
 Veterans Service Office 507.847.4774
 Western Community Action * 507.537.1416

LINCOLN COUNTY

Transit Coordinator - Cara Nielsen
cnielsen@co.lincoln.mn.us

Lincoln County Heartland Express *
 Ivanhoe, MN

507.694.1813

<http://www.mncounties3.org/lincoln/Departments/Transportation.htm>

OTHER SERVICES:

Human Service Agency 507.694.1452
 RSVP 507.275.3114
 Veterans Service Office 507.368.4256
 Western Community Action **** 507.537.1416

LYON COUNTY

Transit Director - Jeanette Aguirre
jeanette.aguirre@wcainc.org
 Operations Manager - Cathleen Amick
cathleen.amick@wcainc.org

Community Transit - Marshall, MN
Lyon County & Marshall - (MAT) *
507.537-1416 or 800.658.2448
MAT - 507.537-7628

OTHER SERVICES:

Human Service Agency 507.537.6747
 Veterans Service Office 507.537.6729
 Western Community Action * 507.537.1416

MURRAY COUNTY

Transit Coordinator - Michelle Miranowski
mcrides@frontiernet.net

Murray County Heartland Express *
 Slayton, MN

507.836.6648

OTHER SERVICES:

Human Service Agency 507.836.6144
 RSVP 507.836.6148 ext 164
 Veterans Service Office 507.836.6148
 SW MN Opportunity Council 507.376.4195

NOBLES COUNTY

Transit Coordinator - Karen DeBoer
kdeboer@smoc.us

PrairieLand Transit System **
 Worthington, MN

507.372.4444 or 507.376.3322 ext 238

OTHER SERVICES:

Family Service Agency 507.372.2157
 RSVP 507.372.7374
 Veterans Service Office 507.372.8248
 SW MN Opportunity Council 507.376.4195
 Worthington Taxi 507.372.4300

PIPESTONE COUNTY

Transit Coordinator - Bill McVicker
bill.mcvicker@co.pipestone.mn.us

Pipestone County Transit *
 Pipestone, MN

507.825.6708 or 1.888.735.2537
<http://www.pipestone-county.com/>

OTHER SERVICES:

Family Service Agency 507.825.6720
 Veterans Service Office 507.825.6771
 SW MN Opportunity Council 507.376.4195

REDWOOD COUNTY

Transit Director - Jeanette Aguirre
jeanette.aguirre@wcainc.org
 Operations Manager - Cathleen Amick
cathleen.amick@wcainc.org

Community Transit - Redwood County *
 Redwood Falls, MN

800.658.2448

<http://www.wcainc.org/transit.html>

OTHER SERVICES:

Human Service Agency 507.637.4050
 Redwood County Volunteer Office 507.627.1016
 Veterans Service Office 507.637.4034
 Western Community Action 507.537.1416

ROCK COUNTY

Transit Coordinator - Terrie Gulden
terrie.gulden@co.rock.mn.us

Rock County Heartland Express ***
 Luverne, MN

507.283.5058

<http://www.co.rock.mn.us/page14.html>

OTHER SERVICES:

Family Service Agency 507.283.5070
 RSVP 507.283.5064
 Veterans Service Office 507.283.5061
 SW MN Opportunity Council 507.376.4195

* Coordinates Volunteer Drivers

** Coordinates Volunteer Drivers - mealsite only

*** Coordinates Volunteer Drivers - medical trips only

**** Backup Volunteer Driver Services as needed

Coordination. Coordination is defined as:

A process through which representatives of different agencies and client groups work together to achieve any one or all of the following goals: more cost-effective service delivery; increased capacity to serve unmet needs; improved quality of service; and, services which are more easily understood and accessed by riders. Coordination can occur at many levels, examples include:

- #1. Informal information sharing,
- #2. Formal (written) coordination arrangements involving vehicles, scheduling, etc.,
- #3. The management of transportation services by one agency, and
- #4. The consolidation of all local transportation services under one provider agency.

Current Coordination in the Southwest Region does occur to varying degrees:

#1. Informal information sharing. Section 5311. This has been ongoing for several years among the Section 5311 Public Transit programs. They periodically meet with their State DOT District Program Managers on a regular basis (District 8 quarterly & District 7 Semi-Annually), and MnDOT holds an annual Transit conference. In addition, the Southwest RDC periodically holds transit coordinator meetings when one or more of the transit systems request a meeting of the systems. These meetings normally are to share and try to resolve issues such as: when to shut down during inclement weather, "what happens if a situation occurs" (such as vulnerable adult, accident, etc), and more recently trying to address how to make the email alert work better for coordinating trips out of county and out of area.

#2. Formal.

- There are three Section 5310 grant recipients who have written into their grant applications that they will coordinate with the Section 5311 Transit system (Rock County DAC and the Cottonwood County DAC). The Tyler DAC assists with accessible rides within the community of Tyler.
- Many of the County Family Service Agencies have a written contract with the Section 5311 Transit programs to provide transportation. There are varying degrees of coordination possible with these contracts, and a request to the Minnesota Department of Human Services has been submitted to clarify coordination. the Current County Human Service practices in SW are as follows:
 - 1) Human Service Agency contracts with public transit system who provides rides (bus or through volunteer driver). Contract has no restriction on sharing of rides to reduce the cost of the trips.
 - 2) Human Service Agency contracts with Public Transit. For transit within the county the Public Transit bus is used and others may be on the bus. For out of county trips, only the Family Service client may be in the volunteer driver vehicle, no sharing of rides / costs permitted.
 - 3) Human Service Agency arranges for rides from a list of volunteer drivers.

#3. The management of transportation services by one agency could be considered merging of transit systems. The SRDC has been involved for the past 10 + years on at least five occasions when this has occurred:

- Western Community Action (WCA) became a Public Transit System providing Transit in three of their five counties and incorporating the volunteer driver program. The Family Services Director supported this effort and significantly reduced his staff time finding rides and turned it over to WCA.
- The City of Marshall decided they no longer wanted to run a public transit system. With the assistance of MnDOT and the SRDC the Marshall system was merged into WCA
- Murray County Transit also underwent a change with the human services turning over ride requests, and also works with the veteran service office for ride requests.
- Joining Nobles County with the City of Worthington through a Joint Powers Board has provided a means for public transit rates for city taxi rides in Worthington, a \$2 off trip zones in the remainder of the county.
- Pipestone County Transit worked with MnDOT and the SRDC to merge with the City of Pipestone Public Transit System.

#4. Consolidation of all local transportation services under one agency. Currently, there is varying degrees of consolidation and coordination of transportation services on one agency. In the Southwest Region, the Section 5311 Transit Systems cover multiple areas within their respective service territories. See Charts on the following page.

This area of the plan will require additional input from the public transit systems, Section 5310 vehicle recipients, and human service organization and agencies. It was developed to be used as a template to represent snapshots of coordination levels and can be used over time to track coordination levels.

Section 5311 Coordination with other Public funded Transportation and / or Volunteer programs

County with Sec 5311	Section 5310 Elderly/Disabled vehicles	Other Section 5311's	Coordinate volunteer driver program	RSVP Escort / rider companion
Cottonwood	#2 w 5311		#3	
Jackson	No		#4	
Lincoln	#2 in Tyler		#4	
Lyon	?		#4	
Murray	Na		#4	
Nobles	no		Mealsite only	
Pipestone	no		#4	
Redwood	?		#4	#2
Rock	#2 w 5311		Medical trips only	

Section 5311 Coordination with Programs / Organizations who work with People with Disabilities

County with Sec 5311	Development Achievement Centers	Disability Homes	SWCIL	??
Cottonwood				
Jackson				
Lincoln				
Lyon				
Murray				
Nobles				
Pipestone				
Redwood				
Rock				

Section 5311 Coordination with County Human Services, (For human services, should this be broken down to within county and out of county? And should there be for STS?)

County with Sec 5311	County Human Services NEMT - ambulatory in county	County Human Services NEMT - STS in county	County Human Services NEMT - ambulatory out of county	County Human Services NEMT - STS out of county
Cottonwood	3)			
Jackson	#2 level 1)			
Lincoln	#2 level 1)			
Lyon	#2 level 1)			
Murray	#2 level 1)			
Nobles	3)			
Pipestone	#2 level 2)			
Redwood	#2 level 1)			
Rock	#2 level 1)			

Section 5311 with Medical, Veterans, Elderly

County with Sec 5311	Hospital / medical community	Managed Care Contract	Veteran Service	Elderly
Cottonwood		No		
Jackson		#2 (Blue Plus, UCARE)		
Lincoln		#2 (Blue Plus, UCARE)		
Lyon		#2 (Blue Plus, UCARE)		
Murray	#1	#2 (Blue Plus, UCARE)	#3	
Nobles		No	No	
Pipestone		No		
Redwood		#2 (Blue Plus, UCARE)		
Rock		#2 (Blue Plus, UCARE)		

Work / Work Related Trips

County with Sec 5311	Work related trips	PIC, Work Force Center		
Cottonwood				
Jackson				
Lincoln				
Lyon				
Murray				
Nobles				
Pipestone				
Redwood				
Rock				

Housing, churches

County with Sec 5311	Nursing Homes / Assisted Living	Subsidized Housing		Churches
Cottonwood				
Jackson				
Lincoln				
Lyon				
Murray				
Nobles				
Pipestone				
Redwood				
Rock				

Youth -

County with Sec 5311	Day Cares / Headstart	Schools		
Cottonwood				
Jackson				
Lincoln				
Lyon				
Murray				
Nobles				
Pipestone				
Redwood				
Rock				

Other Coordination:

County with Sec 5311	Bulk fuel purchase with city / county	Shared bus facilities with ?	Shared Dispatch facility	Other?
Cottonwood				
Jackson				
Lincoln				
Lyon				
Murray				
Nobles				
Pipestone				
Redwood				
Rock				

Barriers and Obstacles have been identified and area as follows:

- Policies (local, state, fed)
- Funding
- Turfism
- Boundaries
- Language (taxonomy)
- Choices
- Escort services and volunteer companions
- Inconsistencies between transit providers (costs, buses, volunteers, hrs of service, costs, communication)
- Diversity issues (language, culture)
- HIPAA (Accessibility Act)
- STS high cost and use of it
- STS and Transit compete and don't coordinate
- Standards for coordination
- Educating all parties (Transit and Human Service)
- Standards for volunteers (volunteer eligibility)
- County MA and others in One vehicle
- People don't know how to access transit
- No shows - appts

One of the difficulties appears to be consistency among the Section 5311 transit systems. Since all were developed to be unique and tailored to their specific service area, moving people beyond the boundaries and coordinating trips has special challenges, including but not limited to:

- Hours of operation
- Costs to operate and cost of volunteer driver mileage charged
- Level of confidence in another systems transit volunteer driver management.
- Get gets to count the trip (based on funding sources)
- Insurance
- Communication
- Levels of service
- Levels of driver training (bus and volunteer drivers)

Opportunities to Coordinate -

Within Section 5311 service areas:

- Consolidation of Transit dispatching with one provider (one call).
 - County Human / Family Service Agency
 - Veteran Service Office
 - Other County or City operated or funded programs
- PIC Work Force Center
- Senior Centers
- Housing with Assistance
- Nursing Homes
- Disability Homes
- Medical facilities
- Private Sector Transportation providers
- Volunteer Organizations

Regionally:

- Medical facilities
- Other Section 5311 programs (shared training, vehicle sharing, back-up vehicles sharing, dispatching / scheduling, purchasing, insurance, grantswriting, record keeping)
- Minnesota Help.Info
- Coordination of websites
- LinkageLine and referrals
- Software and communication
- Volunteers (recruiting, training, retaining a shared pool of volunteers)

Section 5310 vehicle recipients:

- Vehicle sharing, including back-up vehicles
- Training of drivers
- Vehicle Maintenance, fuel purchase
- Scheduling and dispatch
- Purchasing, Insurance, Record keeping, Grantswriting

Jefferson Bus Line (April 2006)

Mpls to Sioux Falls via Jackson run:

- Leave Mpls @ 6:40 am arrive in Jackson @ 9:55 am, cost is \$43.90 – round trip is \$87.80
- Leave Jackson @ 10:10 am arrive in Sioux Falls @ 11:55 am cost is \$26.60– round trip is \$53.20

- Leave Mpls @ 6:40 am arrive in Worthington @ 10:45 am cost is \$40.00– round trip is \$80.00
- Leave Wtg @ 10:45 am arrive in Sioux Falls @ 11:55 am Cost \$16.00 - round trip \$32.00

- Leave Mpls @ 6:40 am or 9:30 am arrive in Luverne @ 11:15 am or 3:20 pm respectively cost is \$48.50 – round trip is \$97.00
- Leave Luverne @ 11:15 am or 3:20 pm arrive in Sioux Falls @ 11:55 am or 4:00 pm respectively Cost \$12.70 - round trip \$25.40

Sioux Falls to Mpls via Jackson

- Leave Sioux Falls @ 9:30 am or 4:15 pm arrive in Luverne @ 10:10 am or 4:50 pm respectively cost is \$12.70 – round trip is \$25.40
- Leave Luverne @ 10:10 am or 4:50 pm_ arrive in Mpls @ 4:05 pm or 9:20 pm respectively Cost \$48.50 - round trip \$97.00

- Leave Sioux Falls @ 4:15 pm arrive in Worthington @ 5:20 pm cost is \$16.00 – round trip is \$32.00
- Leave Wtg @ 5:20 pm arrive in Mpls @ 9:20 pm Cost \$40.00 - round trip \$80.00

- Leave Sioux Falls @ 4:15 pm arrive in Jackson @ 5:50 pm cost is \$26.60 – round trip is \$53.20
- Leave Jackson @ 10:10 am arrive in Sioux Falls @ 11:55 am cost is \$26.60 – round trip is \$53.20

Mankato is also a destination for our area could I get the arrival and depart times to Mankato from Cities and cost ?

- Lv. Mankato 7:55 pm
- Ar. Minneapolis 9:20 pm
- Lv. Minneapolis 6:40 am
- Ar. Mankato 8:05 am

Price: One-Way \$15.50 – Round Trip \$30.00

Arrive and depart times for Jackson to Mankato and back to Jackson. And costs:

- Lv. Jackson 6:05 pm
- Ar. Mankato 7:55 pm
- Lv. Mankato 8:05 am
- Ar. Jackson 9:55 am

Price: one way is \$26.60 round trip \$53.20

I also would like to get the information (rates and schedules) for the route that goes through Marshall – Is that also Mpls to ? to Marshall, Pipestone, Luverne, and Sioux Falls?

- Lv. Minneapolis 6:40 am
- Ar. Luverne 11:15 am
- Ar. Sioux Falls 11:55 am

- Lv. Minneapolis 9:30 am
- Ar. Marshall 1:50 pm
- Ar. Pipestone 2:40 pm
- Ar. Luverne 3:20 pm
- Ar. Sioux Falls 4:00 pm

Price: One-Way \$54.00 Round-Trip \$108.00

Minnesota - Jefferson Lines Passenger

<http://www.jeffersonlines.com/schedule-minnesota.asp>

Stops and Ticket Counters



Passenger Stop



Ticket Counter



Package Express

Albert Lea		Ole's Eastside Shell	507 373-6814
Anoka		Peterson & Pinney Hardware	763 576-1798
Atwater		Schmitt's	320 974-8324
Bagley		Conoco / Bagley Junction	218 694-2288
Bemidji		U-Haul	218 751-7600
Bemidji		Bemidji State University	612 624-4636
Big Lake		Super America	888 864-2832
Blue Earth		McDonald's	
Brainerd		Econo Lodge	218 828-0027
Burnsville		Minnesota Valley Transit Authority	952 882-7500
Cass Lake		Che-Wa-Ka-E-Gon Gift Shop	218 335-8312
Clara City		Kwik n' Ezy	888 864-2832
Cloquet		H & S Inc.	218 879-2163
Crookston		Super Pump #12	888 864-2832
Dassel		Schmitt's	888 864-2832
Duluth		Greyhound Bus Terminal	218 722-5591
Duluth		UMD-Kirby Student Center	218 726-7286
Fairmont		Chamber of Commerce	507 235-5547
Faribault		Truckers Inn	507 334-7767
Forest Lake		Ersfeld Meats	651 464-3437
Granite Falls		Tri County Coop	320 564-2525
Hackensack		Hackensack Bakery	888 864-2832
Hinckley		Tobies	888 864-2832
Hutchinson		Phillips 66	888 864-2832
Jackson		Burger King: 2000 Hwy 71 N SW Tours 79602 550th St.	SW Tours: 507-847-2380..
Litchfield		Scotwood Motel	320 693-2396
Little Falls		McDonalds	320 632-3823
Luverne		Phillips 66 /Pump & Park	
Madelia		Food & Fuel C Store	888 864-2832
Mankato		EconoLodge	507 625-5071
Marshall		Cenex	507 532-7386
Mpls		Greyhound Bus Terminal	612 371-3325 Package Express 612 371-3334
Mpls		U of M-Coffman Union	612 624-4636

Mpls Airport MSP	  	Jefferson Ticket Counter	612 726-5501
Nisswa		Chamber of Commerce	888 864-2832
North Branch		McDonald's	888 864-2832
Northfield	  	Big Steer Travel Center	507 645-6082
Owatonna	  	Oakdale Motel	507 451-4000
Pine City		McDonalds	320 629-0030
Pipestone		Lange's Café	888 864-2832
Rochester	  	Jefferson Bus Depot	507 289-4037
Rush City		Holiday Station/Burger King	888 864-2832
Ruthton		Shell / Buffalo Ridge Express	888 864-2832
Sandstone	  	BP "C" Store	320 245-0340
St. Louis Park		Oasis Market "C" Store	888 864-2832
St. Cloud	  	Metro Bus	320 251-5411
St. Paul	  	Greyhound Bus Terminal	651 222-0508 Package Express 651 222-0507
St. Peter		Freedom Value Center	
Willmar	  	Central Lakes Coop	320 214-7813
Winona	  	Severson's Food Plus	507 452-3718
Worthington	  	Cenex/Ampride	507 376-6080
South Dakota			
Sioux Falls	  	Jefferson Lines Bus Depot See information for connection to Sioux Falls Transit below	605 336-0885
Brookings	 	Brookings Area Transit Authority	605 692-1988

Access to Transit in Sioux Falls from Jefferson Bus Lines.

The Jefferson Lines Bus Depot is located at 1500 West Russell Street in Sioux Falls.

It does not show up on the Sioux Falls route pdf, but is kitty-corner from the Arena on route 6. The link below shows map of all routes, as well as in the individual routes – if you click on a route you want – the schedule information is located within that link.

Karla Johnson kjohnson@siouxfalls.org is the contact person at Sioux Falls if you would like more information.

<http://www.siouxfalls.org/Transit/routes.aspx>