

TRANSPORTATION PROVIDER TYPES

Special Transportation Service (STS): Transportation provided by a carrier on a regular basis designed to service individuals who are elderly and / or disabled and are unable to use regular types of transportation. In Minnesota, carriers must be certified by the Office of Freight and Commercial Vehicle Operations before providing transportation.

Public Transit System: A Transit System that receives State and Federal operating assistance; in SW MN the systems receive Section 5311 operating assistance. There are no age eligibility requirements.

Taxis: Taxis provide door to door service, usually in the communities in which they are located. All age groups are eligible for ridership.

Charter Service: Charter Services are private for profit transportation providers. Charter provides service for any size group for both short and long distance trips. There are no eligibility requirements.

Intercity Bus Service: (Over the road coach) a large bus with luggage space, used primarily for transportation between cities.

CHARTER PROVIDERS

| | |
|---|-----------------------------|
| Kempema Bus Company | 507.372.7861 |
| Ludolphs Bus Service, Inc.- Pipestone..... | 507.825.2303 |
| - Slayton | 507.836.6750 |
| Palmer Bus Service | 507.423.6080 |
| Ram Tour and Travel - Marshall..... | 507.532.2245 |
| Reading Bus Line, Inc. Reading..... | 605.221.0706 / 507.926.5404 |
| Southwest Coaches/SW Tour and Travel Marshall | 507.532.5536 |
| | 800.669.1309 |
| Thielen Bus Services - Redwood Falls | 888.637.3600 |
| Tyler Bus Service - Tyler | 507.247.5866 |

SPECIAL TRANSPORTATION SERVICE PROVIDERS

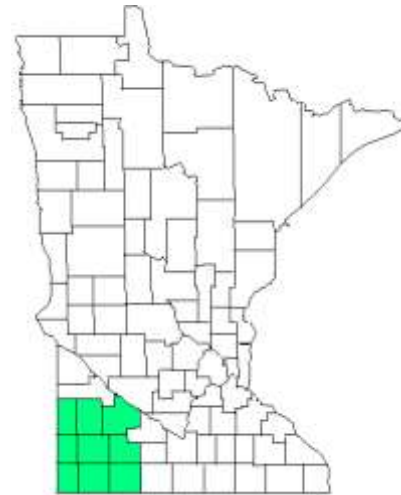
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|-----------------------------------|------------------------------|
| Medivan, Inc. (Worthington) | 507.372.5787 or 800.422.0976 |
| Peoples Express..... | 800.450.0123 |
| Handi Van Service..... | 507.281.3600 or 800.363.5451 |
| Blue Mound Transport..... | 507.449.4646 |
| Worthington Taxi | 507-372-4300 |

INTERCITY BUS SERVICE

| | |
|--|--------------|
| Jefferson Bus Lines www.jeffersonlines.com | 800.451.5333 |
| Land to Air Express www.landtoairexpress.com/ | 888.736.9190 |



TRANSIT SERVICES and Related Services in Southwest Minnesota



*"A Partnership in Serving
Your Transit Needs"*

Provided by the:

**SOUTHWEST REGIONAL
DEVELOPMENT COMMISSION**
www.swrdc.org

**2401 Broadway Ave
Slayton, MN 56172
507.836.8547**

August 2018

WHAT DO THESE SERVICES PROVIDE?

Public Transit Systems

The Public Transit Systems provide rides that connect people to places through use of Public Transit System buses & volunteer drivers to serve the needs of the residents in Southwest Minnesota. The Systems strive to minimize duplication of rides, refer rides to other providers such as Special Transportation Services (STS), charter or neighboring transit systems when appropriate.

Health & Human Services

Health & Human Services provide a variety of services to low-income persons, which may include transportation to and from community resources and facilities.

County Veteran Service Officers

The County Veteran Service Officers assist veterans, their dependents and survivors with claiming health benefits, which can include transportation for obtaining medical services.

Volunteer Drivers

Volunteer drivers use their own vehicles to provide rides. They receive mileage reimbursement via public transit systems. The majority of volunteer drivers have undergone defensive drivers' training and basic driving safety training.

A.C.E. of Southwest Minnesota (Advocate • Connect • Educate)

A.C.E. offers people 55 and older volunteer opportunities at non-profit or government agencies, or any place that has health care as its priority. Volunteer drivers and rider companions are two of the many volunteer opportunities.

Southwestern Center for Independent Living (SWCIL)

800.422.1485 (V/TTY) www.swcil.com

SWCIL provides Information and Referral along with Independent Living Services for people with disabilities.

www.MinnesotaHelp.info

A web-based resource, which enables people to be connected to a variety of services, including transportation. There are also phone Linkage Lines which provide in-depth information and assistance to people over the phone, through live chat and email.

Senior LinkAge Line® 800.333.2433

Disability LinkAge Line® 866.333.2466

Veterans LinkAge Line® 888.546.5838 (Linkvet)

COUNTY PUBLIC TRANSIT CONTACTS AND RELATED SERVICES IN SOUTHWEST MINNESOTA

TRANSIT INFORMATION: WHAT IS AVAILABLE IN YOUR COMMUNITY?

Door to Door (DD): The transit provider assists the passenger in getting from the entry door of their pick-up location to the bus, possible assistance getting on/off the bus, and getting safely to their destination location entry doors, including assisting with passenger securement in vehicle. Provider does not enter the pick-up/destination locations.

Curb to Curb (CC): The transit provider meets the passenger at a specific pick-up location and may assist them with getting on and off the bus at their destination location, including assisting with passenger securement in vehicle.

Door through Door or Station to Station: A hands-on service for passengers with significant mobility limitations in which a service not only escorts the passenger into the destination, but also may provide assistance with belongings (e.g., groceries). This service is for those who would otherwise not be able to use regular transit services. An STS provider normally provides this service.

Coordinated Rides: Rides will be coordinated to use public and private funds to the best of your transit provider's ability. A shared ride is often the best use of resources.

Rider Companion: Did you know volunteers might be available to accompany a rider to and from their destination? Contact your Transit System to see if this may be an available option.

SW Regional Ride Council: Struggling to find the right resource for your transportation needs? For help finding transportation that meets your needs contact the Southwest Access Coordinator.

Key
 DD = Door to Door CC = Curb to Curb
 1 Coordinates Volunteer Drivers
 2 Coordinates Volunteer Drivers – meal site only

COTTONWOOD COUNTY

Public Transit Dispatch Center^{1 (DD)}
507.847.2632
tpjackson@unitedcapmn.org

OTHER SERVICES:
 Health & Human Services507.847.4000
 A.C.E. Coordinator507.831.1803
 Veterans Service Office507.831.5522

JACKSON COUNTY

Public Transit Dispatch Center^{1 (DD)}
507.847.2632
tpjackson@unitedcapmn.org

OTHER SERVICES:
 Health & Human Services507.847.4000
 Veterans Service Office507.847.4774

LINCOLN COUNTY

Public Transit Dispatch Center^{1 (DD)}
507.537.7628
tpmarshall@unitedcapmn.org

OTHER SERVICES:
 Health & Human Services507.694.1452
 A.C.E. Coordinator (cell)507.829.0780
 Veterans Service Office (cell)507.215.3159

LYON COUNTY

Public Transit Dispatch Center^{1 (DD)}
507.537.7628
tpmarshall@unitedcapmn.org

OTHER SERVICES:
 Health & Human Services507.537.6713
 Veterans Service Office507.537.6729
 A.C.E. Coordinator507.532.1326
 Marshall Taxi507.829.3055
 Southwest Transportation507.401.4945
 Downtown DD507.828.5443

MURRAY COUNTY

Public Transit Dispatch Center^{1 (DD)}
507.847.2632
tpjackson@unitedcapmn.org

OTHER SERVICES:
 Health & Human Services507.836.6144
 A.C.E. Coordinator507.836.8705
 Veterans Service Office507.836.1169
 SW MN Opportunity Council507.376.4195

NOBLES COUNTY

Public Transit Dispatch Center^{2 (CC)}
507.372.4444

OTHER SERVICES:
 Health & Human Services507.295.5228
 A.C.E. Coordinator507.295.5262
 Veterans Service Office507.295.5292
 SW MN Opportunity Council507.376.4195
 Worthington Taxi Service507.372.4300

PIPESTONE COUNTY

Public Transit Dispatch Center^{1 (DD)}
507.825.1180
tppipestone@unitedcapmn.org

OTHER SERVICES:
 Health & Human Services507.825.6720
 Veterans Service Office507.825.1171
 SW MN Opportunity Council507.376.4195

REDWOOD COUNTY

Public Transit Dispatch Center^{1 (DD)}
507.537.7628
tpmarshall@unitedcapmn.org

OTHER SERVICES:
 Health & Human Services 507.637.4041
 A.C.E. Coordinator 507.627.1016
 Veterans Service Office 507.637.4034

ROCK COUNTY

Public Transit Dispatch Center^{1 (DD)}
507.283.5058
tprock@unitedcapmn.org

OTHER SERVICES:
 Health & Human Services507.283.5070
 A.C.E. Coordinator507.283.5064
 Veterans Service Office507.283.5061
 SW MN Opportunity Council507.376.4195

Public Transit Service Providers

Community Transit of UCAP
www.communitytransitwmn.org

Transit Director: Cathleen Amick:
cathleen.amick@unitedcapmn.org
 507.537.7628 (dispatch)

Serving the Counties of:
 Cottonwood, Jackson, Lincoln, Lyon,
 Murray, Pipestone, Redwood, and Rock

**Prairieland Transit System /
 Nobles County Heartland Express of SMOC:**
www.smoc.us/transitsystem.html

Transit Director: Karen DeBoer:
kdeboer@smoc.us
 507.376.3322

Serving the County of: Nobles

SW Access Coordinator
 Shelly Pflaum
shelly.pflaum@unitedcapmn.org
 507.537.3861